

# NOTICE OF UNKNOWN WATER SERVICE LINE MATERIAL

**Dear Customer,**

The City of Houston is committed to protecting the health of every customer in our community across all six water systems including the main system, Kingwood, Willow Chase, District 73, District 82, and Belleau Woods. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. People directly served at this property who should be notified can include people in apartments, trailers, nursing homes, schools, and businesses, as well as parents of children receiving childcare at this property.

As required by the U.S. Environmental Protection Agency (EPA), Houston Water is working to identify the type of materials used in each customer's "water service line". These water service lines connect your building to the city's water main.

Our records indicate that your water service line is made of an **unknown material**. Since the material of your water service line is not known, there is a possibility that it may be made of lead or galvanized pipe that was at one point connected to lead. People living in homes with a lead or galvanized pipe previously connected to lead are at an increased risk of exposure to lead from their drinking water.

## IDENTIFYING WATER SERVICE LINE MATERIAL

Houston Public Works has created a water service line inventory map with a step-by-step guide to help determine the material of your water service line. Please visit [bit.ly/HouLCRR](https://bit.ly/HouLCRR) to report your findings and learn more about Houston Public Works' ongoing efforts. Customers may also contact a licensed plumber to determine if the water service line that connects your home to the water main is made from lead, galvanized, or other materials.

## HEALTH EFFECTS OF LEAD

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have an increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

## STEPS YOU CAN TAKE TO REDUCE LEAD IN DRINKING WATER

Houston Public Works has compiled information and guidelines from the EPA, TCEQ and CDC on how to reduce the risk of lead in your drinking water. Please visit [bit.ly/HouLeadResources](https://bit.ly/HouLeadResources) or scan the QR code for more information. For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>

## IMPORTANT NOTICE! FOR TRANSLATIONS SEE:

¡Aviso importante! Para traducciones vea:

重要通告! 翻译参见:

Lưu ý quan trọng: Để xem bản dịch, hãy xem:

ضروری نوٹس! ترجمہ کے لیے دیکھیں:

Avis important! Pour la traduction, veuillez vous referer a:

إخطار مهم! للترجمة انظر:



[bit.ly/HouLCRRTranslations](https://bit.ly/HouLCRRTranslations)



P.O Box 1562 | Houston, Texas 77251 - 1562 | [HoustonPublicWorks.org](https://HoustonPublicWorks.org)

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