

NOTICE OF CONFIRMED GALVANIZED MATERIAL PRIVATE SERVICE LINE

Dear Customer,

The City of Houston is committed to protecting the health of every customer in our community across all six water systems including the Main System, Kingwood, Willow Chase, District 73, District 82, and Belleau Woods. **This notice contains important information about your drinking water.** Please share this information with anyone who drinks and/or cooks using water at this property. People directly served at this property who should be notified can include people in apartments, trailers, nursing homes, schools, and businesses, as well as parents of children receiving childcare at this property.

As required by the U.S. Environmental Protection Agency (EPA), Houston Water is working to identify the type of materials used in each customer's "water service line". These water service lines connect your building to the city's water main.

Our records indicate that your private water service line, which runs from the water meter to your building, is made from **galvanized steel which may contain lead. EPA has defined these service lines as "Galvanized Requiring Replacement"**. People living in homes with a galvanized water service line may have an increased risk of exposure to lead from their drinking water. Please visit bit.ly/HouLCRR to view the water service line inventory and learn more about Houston Public Works' ongoing efforts.

HEALTH EFFECTS OF LEAD

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have an increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

STEPS YOU CAN TAKE TO REDUCE LEAD IN DRINKING WATER

Houston Public Works has compiled information and guidelines from the EPA, TCEQ and CDC on how to reduce the risk of lead in your drinking water. Please visit bit.ly/HouLeadResources or scan the QR code for more information. For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>. Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water.

Clean your aerator. Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Run your water. Before drinking water or making baby formula, take a shower, do laundry, or do a load of dishes to flush the pipes. Showering and flushing the toilet will help clear out your water service line if water has gone unused for more than 6 hours. This flushes the standing water and brings fresh water from the water main line. You can also run the tap for a short period of time, depending on the size of the property and the length of the water service line.

Use a filter. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your



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cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter.

REPLACING GALVANIZED MATERIAL SERVICE LINES

The City of Houston is currently completing a water service line inventory to locate where galvanized requiring replacement or lead service lines may be present. The City will develop plans to replace its water service lines where required and provide guidance to customers on private water service line replacements beginning in 2028. If you replace the portion of the water service line between the meter and your building, please notify us by reporting it on the website at tinyurl.com/HoustonSL-Inventory or by email lcr@houstontx.gov or by calling 311 (713-837-0311).

IMPORTANT NOTICE! FOR TRANSLATIONS SEE:

¡Aviso importante! Para traducciones vea:

重要通告! 翻译参见:

Lưu ý quan trọng: Để xem bản dịch, hãy xem:

ضروری نوٹس! ترجمہ کے لیے دیکھیں:

Avis important! Pour la traduction, veuillez vous referer a:

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bit.ly/HouLCRRTranslations

