City of Houston
Street Lighting Program

Streetlight Request Application
P.O. Box 1562 Houston, TX 77251-1562
Phone #: (832) 395-3000

Request for Streetlight

Please complete the application below for a streetlight investigation request. This application must be completely filled out for both Part A and Part B. The request will be processed according to the procedures detailed in the Street Lighting Program. Please submit the form via email to traffic.hotline@houstontx.gov. The form may also be mailed to the address listed above.

Part A. Street Study Information

Each request must provide the name of the street on which an investigation is requested and the boundaries of the street segment. A lighting survey will be conducted only within the boundaries indicated. Please use streets for boundary limits, not block number or address ranges.

Requested Street: ____________________________
From: ____________________________
To: ____________________________

Example:

Requested Street: Smith St.
From: 1st Ave.
To: 5th Ave.

Part B. Requester Contact Information

Each request must provide a contact person. The contact person will receive all related correspondence to the request by mail or email (optional but preferred).

Name: ____________________________
Address: ____________________________
City: ____________________________ Zip Code: ____________________________ Phone No.: ____________________________
Email: ____________________________
The primary purpose of street lighting is to illuminate the roadway. Streetlights are not intended to provide security lighting, pedestrian lighting, parking lot lighting or any other private property lighting. A street segment must be within the City limits to be eligible for streetlights. All streetlights are installed, owned, and maintained by CenterPoint Energy. However, the City must approve any streetlight installation that is within the City right-of-way. Once it is installed, the City pays for the operating and maintenance cost of the streetlight.

The City of Houston standard streetlight is an LED (Light Emitting Diode, white in color) light fixture mounted on wooden pole or metal pole.

- **Wood Pole Lights:** The City will authorize for streetlight installation on wooden utility poles wherever possible. The wooden poles will have overhead distribution lines.

- **Metal Pole Lights:** If an area does not have existing wooden pole with overhead distribution lines, then a metal streetlight served by underground lines will be installed. There may be a cost associated with this type of installation.

- **Wattage:** The City will typically install a 45-Watt LED light in residential areas and a 115-Watt or 95-Watt LED light along Major Thoroughfare or Collector Streets respectfully.

**Streetlight Spacing**

Metal pole streetlights are typically installed approximately 200’ apart (+/- 20’ for driveway and property line adjustment) for adequate roadway illumination purposes. Residential streetlights are typically installed between property lines and away from obstruction such as trees, manhole, water meter, and inlets.

Spacing for installing streetlights on wooden utility poles may vary depending on the existing location of the wood poles. However, spacing will normally be 150’ to 200’ apart for adequate roadway illumination.
Typically, there is no charge from the City to the applicant for any streetlight that can be installed on an existing wooden pole. Although rare, there may be a cost required of CenterPoint Energy (CNP) to install the wood pole light. If required, you will be given the option to pay this cost for the light(s) to be installed. The City will notify you if there is a CNP cost.

There is a charge applicable for the installation of a new streetlight on a metal pole. This charge is in accordance with the City of Houston Code of Ordinance (Section 40-3). The ordinance requires the applicant to pay for the first year’s operating cost prior to authorizing the installation of the streetlight. This is only a one-time charge to the applicant. The cost may vary depending on the type of the streetlight. In most instances, the cost is generally estimated around $200.00 per streetlight.

There is no charge from the City for any streetlight (wooden or metal) on a roadway classified as Major Thoroughfare. The City will have the lights installed providing there is a planned Capital Improvement Project (CIP) for the road. The City cannot guarantee the timeline of any CIP project. Roadways classified as Major Thoroughfares require an installation cost from CNP. If a CIP project is not planned, you will be given the option to pay the additional CNP cost to facilitate the installation. Wood pole lights not requiring a cost from CNP for the Major Thoroughfare will be installed subject to the provisions listed above.

The maintenance of streetlights within the City of Houston is the responsibility of CenterPoint Energy. Please report any streetlight outages, streetlight repair needs, or damages to CenterPoint Energy at (713) 207-2222 / (800) 332-7143 or use the CenterPoint Streetlight Outage Reporter at gis.centerpointenergy.com/sloreporting. Please provide the 6-digit pole number of the affected streetlight pole or the nearest address where the light is located. Tree trimming associated with streetlight may be reported to City of Houston’s Customer Service Center at 311.

This application must be completely filled out and submitted to the City by email or mail. Upon receipt of the application, the City will conduct a streetlight survey and provide a written response in approximately 6 – 8 weeks. If the City determines that street lighting is necessary as a result of the survey, the City will authorize CenterPoint Energy to install the recommended streetlight(s) after all applicable costs mentioned above are paid.